

# KELSEY NAGEL

32 Lee St. Cambridge, MA 02139 • knagel813@gmail.com • 1-857-242-8280

## WORK EXPERIENCE

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PARTNERS IN HEALTH (PIH), BOSTON, MA

2014 - PRESENT

### **Project Manager, OpenBoxes**

2019-Present

Lead for all activities related to OpenBoxes, PIH's LMIS system.

#### **Key Achievements:**

- Implemented agile scrum methodology for OpenBoxes software development team
- Managed completion of new dashboard and purchase order feature

### **Supply Chain Manager, Systems and Reporting**

2018 – 2019

Promoted to a manager role specifically focused on systems and reporting with the goal of defining a strategy for the improvement of supply chain electronic systems. Responsible for product management of OpenBoxes and integration with finance system MS Navision. Because of short staffing, also functioned as supply chain lead for all PIH facilities in Africa (~\$6 million in supplies in 2018).

#### **Key Achievements:**

- Managed development of the first major feature improvements to OpenBoxes since the original system design. Led implementation of a new version of the software in 3 countries
- Spearheaded integration between PIH finance software and LMIS system

### **Senior Supply Chain Analyst, Africa Portfolio**

2016-2018

Supply chain lead for Liberia, Rwanda, and Malawi, initially executing all tasks from specification to receipt of items, and growing into an oversight role. Responsible for major equipment purchases. Administrator for purchasing and LMIS systems.

#### **Key Achievements:**

- Developed and implemented cross-site forecasting system for replenishment orders
- Developed a template for procurement planning that was integrated into the regular fiscal year budget process

### **Supply Chain Analyst, Africa Portfolio**

2014-2016

Began in a temporary role as a purchaser for the Ebola response project, and grew into supply chain lead for Liberia and Malawi. Managed all aspects of the supply chain from initial specifications to arrival in country. Administrator for OpenBoxes.

#### **Key Achievements:**

- Executed the purchasing and shipping of \$2M worth of equipment for the opening of two new hospitals in Liberia and Sierra Leone
- Designed spreadsheet that converted vendor packing lists into importable format, saving 1-3 hours of staff time per shipment

PARTNERS IN HEALTH (PIH), NENO, MALAWI

2013 – 2014

### **Operations and Supply Chain Officer, Global Health Corps Fellow**

Responsible for forecasting, inventory management, and distribution of PIH supplies to PIH-supported hospitals. Advisor on process improvements for inventory management practices. Support to transport department.

#### **Key Contributions:**

- Lead team of clinical and operations staff to define a comprehensive PIH Malawi procurement strategy, resulting in better prioritization of needs and a reduction of clinical department purchases by \$38,000 (28%)
- Designed excel-based inventory management system for use in PIH warehouses. Use of the system resulted in \$20,000 of expiring and slow-moving drugs being donated to other districts with greater need. Piloted the transition to a more sophisticated PIH-designed LMIS, OpenBoxes
- One of 2.6% of applicants awarded prestigious Global Health Corps fellowship for young leaders in global health

MANAGEMENT SCIENCES FOR HEALTH (MSH), CAMBRIDGE, MA

2010 – 2012

### **Project Associate**

Provided logistical and administrative support for MSH Center for Leadership and Management projects in Africa and Central Asia, including travel coordination, procurement, budget-monitoring, and consultant management

#### **Key Contributions:**

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- Coordinated the start-up efforts for the first MSH projects in Libya and Angola, including establishing relationships with transportation and security vendors and designing a system for travel advances

## EDUCATION

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LONDON SCHOOL OF ECONOMICS AND POLITICAL SCIENCE (LSE) 2012-2013

**MSc, Gender, Development and Globalization (with Distinction)**

- Awarded book prize for highest mark in degree program

UNIVERSITY OF MASSACHUSETTS, AMHERST 2006-2010

**BA, International Development and African Studies (summa cum laude)**

## ADDITIONAL SKILLS

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**MS Excel:** proficient (pivot tables, lookups, complex if statements, basic VBA). Experience training others in excel.

**MS Access:** experience writing inventory and consumption reports. Basic SQL.

**PowerBI:** experience building KPI dashboards

**MS Navision ERP:** 4 years using Navision for procurement, receiving, and invoicing

**Jira:** 2 years using Jira for software development

**Languages:** French (conversational), Wolof (basic), Chichewa (basic)